

Alcohol and Entertainment Licensing Sub-Committee (C)

Wednesday 2 October 2013 at 7.00 pm

Boardrooms 3, 4 & 5 - Brent Brent Civic Centre, Engineers Way, Wembley, HA9 0FJ

Membership:

Members first alternates second alternates

Councillors: Councillors: Councillors:

Harrison (Chair)
Hunter
HM Patel
Jones
Arnold
Sneddon
Mrs Bacchus

For further information contact: Toby Howes, Senior Democratic Services Officer 020 8937 1307, toby.howes@brent.gov.uk

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:

democracy.brent.gov.uk

The press and public are welcome to attend this meeting



Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

Item Page

1 Declarations of personal and prejudicial interests

Members are invited to declare at this stage of the meeting, any relevant financial or other interest in the items on this agenda.

- 2 Application by G2 Haircutters to review the betting premises licence 1 60 for 'William Hill' (2 Glengall Road, London, NW6 7EP) pursuant to the provisions of the Gambling Act 2005
- 3 Application by William Hill Organisation Ltd for a betting premises 61 88 licence for 'William Hill' (141-143 Kilburn High Road, London, NW6 7HT) pursuant to the provisions of the Gambling Act 2005



Please remember to **SWITCH OFF** your mobile phone during the meeting.

 The meeting room is accessible by lift and seats will be provided for members of the public.

GAMBLING ACT 2005

Application to Review a Premises Licence

Name of Applicant:	G2 Haircutters
Name & Address of Premises:	2 Glengall Road, London NW6 7EP
Applicants Agent:	N/A

1. Application

The application is for the review of a premises licence. The premise is known as 'William Hill' 141-143 Kilburn High Road London NW6 7HT

2. Grounds for Review

The grounds for review are:

- (a) preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
- (b) protecting children and other vulnerable persons from being harmed or exploited by gambling.

The full grounds can be found in the attached documents and supporting evidence.

3. Relevant Representations

Representations have been received from local residents and Metropolitan Police.

4. Background

The premises licence holder is William Hill Organisation Group Ltd.

These premises are currently licensed to open from 07:00 hours until 22:00 seven days a week

When hearing a review the Committee if satisfied that additional measures are required to promote the three licensing objectives they may:

- Amend, remove or add conditions imposed by the licensing authority
- Exclude a default condition imposed by the Secretary of State
- Suspend the licence for a period not exceeding 3 months
- · Revoke the licence

7. Associated Papers

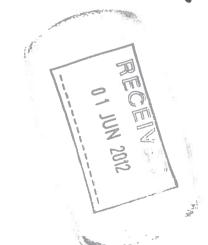
- A. Copy of Review Application
- B Copies of supporting evidence
- C Copy of Current Licence
- D Location map
- E Premises plan

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G2 Haircutters 2 Glengall Road Kilburn NW6 7EP

02076244171

Licensing Manager, Licensing Team Safer Streets Brent House 349-357 High Road Wembley HA9 6BZ



30.05.2012

Licence Review Application resubmission. Re William Hill 141-143 Kilburn High Road Glengall Road- Loiterers,

above premises I would like to resubmit my application for a review of the Gambling Licence at the

application for a review. I have since this corrected to take account of the issue I am resubmitting the application because of an error regarding dates in my original which was highlighted by the Licence Holders solicitor.

In addition I have been informed that the requirement for Brent Council to advertise the review on their website was not carried out due to a technical fault at the time. Apparently this also means that we have to resubmit the application.

application, so would-appreciate one for this resubmission. I have never received an acknowledgement from Brent Council regarding my original

move this application forward Please let me know as soon as possible if there is anything else I need to do to

Thank you

Application for a review of a premises licence under the Gambling Act 2005

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Part 1 – Applicant Details
 Name of Applicant: Gazmend Turjak [Where the applicant is an individual please give your first name(s) as well as your surname]
 Applicant's address (home ☐ or business ☒ [check or tick appropriate box]) Haircutters Glengall Road
London
Postcode: NW6 7EP
3(a) Are you making the application as a responsible authority? Yes \square No \boxtimes
3(b) If the answer to question 3(a) is yes, indicate the type of responsible authority:
4(a) If the answer to question 3(a) is no, please confirm by ticking or checking the box that you are applying as an interested party $oxtimes$
4(b) If you have ticked or checked the box in answer to question 4(a), please indicate on what basis you qualify as an interested party: Business Owner at the above Address
[Where there are further applicants, the information required by questions 1 to 4(b) should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants"]

Part 2 - Premises Details

5. Give the trading name used at the licensed premises to which the application for a review relates: William Hill

6. Give the address of the premises or, if not known, give a description of the premises and its location. Where the premises are a vessel, then (if known) give the place indicated in the premises are a vessel, then the vessel is wholly or partly situated and state of the place in the licensing authority's area where the vessel is wholly or partly situated and state of the place in the place in the place in the premises and its location.	6. Give the address of the premises or, if not known, give a description of the premises and its location. Where the premises are a vessel, then (if known) give the place indicated in the premises licence as the place in the licensing authority's area where the vessel is wholly or partly situated. If possible any address should include a postorior.
William Hill 141-143 Kilburn High Road	
Postcode: NW6 7HT	
7. Type of premises: Casino ☐ Bingo Hall ☐	Adult Gaming Centre □
Betting (track) ☐ Betting (other) ⊠	(arcade restricted to those who are 18 or over) Family entertainment centre [] (arcade which admits both over and
8. Premises licence (if known): Betting Shop Gambling	nbling
9. Give the name of the person(s) or organisation(s) in whose name the licence is held. William Hill Group PLC	າ(s) in whose name the licence is held.
[Where an individual is the licence holder please give their first name(s) as well as their surname.	give their first name(s) as well as their surname.]
Part 3 – Details of grounds on which a review is being sought 10(a) Please give details of the grounds on which a review is being sought.	iew is being sought.
Many antisocial incidents with the "customers" of William Hill Crime and Disorder inside and outside William Hill Stabbings inside and outside William Hill	William Hill
Bottles being thrown inside and outside William Hill Assaults on Passers by	
Abusing and Threatening staff of local businesses - making it difficult to recruit and retain staff Abusing and Threatening Local Residents and Passers by	s - making it difficult to recruit and retain staff
Persistant loitering near or in front of business premises during and after business hours - William Hill on143 seems to be the only betting premises on Kilburn High Road where this happens Using the road outside my and other premises as a toilet (urniating, defecating and and creating a	emises during and after business hours - William on Kilburn High Road where this happens a toilet (urniating, defecatng and and creating a
Using the street outside my premises as an unofficial drinking and social club	icial drinking and social club
Behaving in an antisocial manner	
Threatening current and potential customers to mine and other businesses	ine and other businesses

I/We understand that it is now necessary to give notice to the licence holder and the responsible authorities in relation to the premises	그 다음 이			11. List any supporting documents which you are submitting with the application: Petition supporting my application from Local Residents and Businesses	Part 4 – Supporting Documents	10(b) Indicate any specific actions you consider the licensing authority should take following the review, including the reasons why you consider those actions are appropriate: Refuse renewal of Licence for the reasons outlined above	Lack of Responsible Management at William Hill Negative Impact on my heatlh as I struggle to keep my and other businesses going	Negative Impact of all of the above on Local Businesses
Part 6 - Signatures 12. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity: Signature: Signature: Print Name: CARTEND JURIAK Capacity: SUSINESS OWNER (dd/mm/yyyy)	Part 6 – Signatures 12. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity: Signature: Signature: CARMEND JURIAN Capacity: Solosivess owner Capacity: Solosivess owner Capacity: C	Part 5 - Declarations and Checklist	Part 5 – Declarations and Checklist I/ We confirm that, to the best of my/ our knowledge, the information contained in this application is true. I/ We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application. 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[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]

Part 7 - Contact Details

Mr Gazmend Turjak 13(a) Please give the name of a person who can be contacted about the application:

13(b) Please give one or more telephone numbers at which the person identified in question 13(a) can be contacted:

02076244171 and 07971872067

14. Postal address for correspondence associated with this application:

G2 Haircutters

Glengall Road

London

Postcode:NW6 7EP

15. If you are happy for correspondence in relation to the application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

g2haircutters@hotmail.co.uk

NOTICE OF APPLICATION FOR A REVIEW OF A PREMISES LICENCE

Act 2005
Notice is hereby given that:
Gazmend Turjak, G2 Haircutters, Glengall Road
[Give the full name of the applicant(s) as set out in Part 1 of the application for a review of the premises licence]
has made an application under section 197 of the Gambling Act 2005 for a review of the premises licence which is in force at the following premises:
vvilliann niii, 141- 143 Kilburn High Road London
NW6
[Give the trading name used at the premises, and the address of the premises (or, if not known, give a description of the premises and their location).]
The applicant is: a responsible authority $\ \ \ \ \ \ \ \ \ \ \ \ \ $
The following type of premises licence has effect in respect of the premises: Betting Shop Gambling
[Indicate the type of premises licence which applies to the premises, e.g. bingo premises licence, adult gaming centre premises licence etc.]
The application for a review of the premises licence has been made to the following licensing authority:
Brent Council Licensing Manager□Licensing Team □ Safer Streets□
Brent House ☐ 349-357-High Road ☐
Postcode: HA9 6B2 Website: www.brent.gov.uk/
available from the
Information about the application is available from the licensing authority, including the arrangements for viewing details of the application.

application: The following person connected with the applicant is able to give further information about the

Josie Warshaw, Secretary Brent Eleven Streets, jos

answer questions and provide further information about the application. number and (if available) e-mail address of a person connected with the applicant who is able to [This entry is optional and is to be included if the applicant wishes to provide the name, telephone

The grounds on which a review is being sought are:

Many antisocial incidents with the "customers" of William Hill

Abusing and Threatening staff of local businesses - making it difficult to recruit and retain staff

Abusing and Threatening Local Residents and Passers by

Persistant Loitering near or in front of business premises during and after business hours

potential Health hazard) 🗆 Using the road outside my and other premises as a toilet (umiating, defecatng and and creating a

Using the street outside my premises as an unofficial drinking and social club $\ \square$

Drinking inside William Hill's Premises.

Behaving in an antisocial manner

Threatening current and potential customers to mine and other businesses□

Negative Impact of all of the above on Local Businesses

Lack of Responsible Management at William Hill

Negative Impact on my heatlh as I struggle to keep my business going

the licence holder, a responsible authority or an interested party during the period of 28 consecutive days beginning on 8/06/2012 (which is 7 days after the date on which the application for a review was made to the licensing authority). The last day for making representations is: 6/07/2012 Representations about the application may be made in writing to the licensing authority by (which is 7 days after the date on which the

decide to take any of the following kinds of action: Following a review under section 201 of the Gambling Act 2005 a licensing authority may

- revoke the licence
- suspend the licence for a specified period not exceeding 3 months
- add, remove or amend a condition attached to the licence

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From:

Sent:

Subject:

22 June 2012 16:35

Miller-Johnson, Lavine; Lendore, Estelle
Fw: Petition against William Hill (on Glengall Road)

Good afternoon

Road, Kilburn, NW6) has been re-started I've been asked to resend this email to you as been advised that the petition against the William Hill (on Glengall

Please note my complaint below.

Thank you

Regards



42

---- Forwarded by Natasha DAVIS/UK/EUROPE/GROUP on 22/06/2012 16:30

Natasha DAVIS

To Lavine.Miller-Johnson@brent.gov.uk

BNP Paribas CIB Procurement 5 Aldermanbury Square London, EC2V 7HR Phone: +44 207 595 3392

Subject Petition against William Hill (on Glengall Road)

20/03/2012 12:40

Dear Lavine

I am writing to express my concerns re. the William Hill betting shop on top of Glengall Road (Kilburn) and kindly request that the council review their licence.

The William Hill betting shop degrades the area and especially Glengall road, my street - my home. I feel very nervous and intimidated as a single female walking down my road as I often receive uncomfortable and unpleasant comments shouted at me. They are drunk and I see them urinate on the walls near by. They leave cigarette butts and rubbish on the floor - its just a disgrace and I feel nervous around them. Their disgusting and disorderly behaviour must be stopped and it is the William Hill betting shop which brings them together and encourages this behaviour.

especially if their betting choices do not turn in their favour and so lose money. My other anxiety is knowing that betting & drinking can instigate antagonistic, hostile and angry behaviour, also crime,

of the fact that on 9th November'11, a stabbing at the William Hill took place I walk pass these men everyday and I feel anxious that at 'anytime' I could be threatened, especially when reminded

I very much hope that Brent Council can do something about this serious issue

Thank you

Kind regards

From: 22 June 2012 16:29

T0: Lendore, Estelle; Miller-Johnson, Laviņe

Subject: Fwd: William Hill Betting Shop - Corner of Glengall Road and Kilburn High Road

Estelle, Lavine,

I understand that this case has been re-started?

consideration Please therefore see my original objection to the William Hill Betting Shop below, and take this into

Thanks,

----- Forwarded message --

From 16 March 2012 12:0

Date: 16 March 2012 13:23

Subject: William Hill Betting Shop - Corner of Glengall Road and Kilburn High Road

To: Lavine.Miller-Johnson@brent.gov.uk

To whom it may concern,

I understand that a review of the gambling license renewal is taking place for William Hill on the corner of Glengall Road and Kilburn High Road. I live on Priory Park Road and have to walk past this unit at least twice a day.

I would strongly like to recommend that the renewal NOT take place. My reasons are as follows:

- opportunity for another business to take over the unit which is in a prime location less gambling shop can only be better for the regeneration of Kilburn, as well as giving the There are many gambling shops on Kilburn High Road already - in my opinion, too many. 1
- direct fashion it can be quite intimidating to walk past especially when they're blocking the entire pavement. My girlfriend has often commented that she feels threatened when walking Glengall Road, smoking, with large dogs, and cans of alcohol. Whilst not always threatening in a congregation past, and has had comments shouted at her. By shutting the shop down – it will stop this There are always people standing around the entrances to William Hill on KHR and

I hope you will take my comments into consideration.

From: 22 June 2012 16:47

To: Subject: William Hill Glengall Road Kilburn, NW6 Lendore, Estelle; Miller-Johnson, Lavine

Importance: High

Dear Estelle and Lavine,

I understand that you are currently involved with the issues at the William Hill on Glengall Road.

I would like to say that I am in full favour of the William Hill having its licence revoked

I have lived on Glengall Road for over two years and I must say that this place is just horrendous....literally. As a drug dealing. Even once it closes the drunks hang around. abuse, drinking and drunk and disorderly behaviour, urinating on the street, vomit, rubbish, violence and even outside the William Hill shouting at you. I can guarantee that every single day there will be an issue of verbal young female living alone on Glengall Road I find it very intimating to have to walk past the gang that congregate

In all honesty there is actually not one positive thing I can say about the place

Priory Road bus stop feeling intimidated also. Even if the William Hill customers congregate on the High Road it is no better as you have to pass or stand at the

matter what time day or night and have all these problems. Not positive at all on Kilburn. the whole place downwards and I truly feel that something has to be done about it. It is shocking to arrive home no Kilburn seems to be having various improvement works every now and again and the William Hill frankly just brings

I really hope that Brent can do something about this problem and I very much look forward to hearing news

Thank you very much.

Kindest regards



Sent: 22 June 2012 16:41

Subject: William Hill / Glengall Road Lendore, Estelle; Miller-Johnson, Lavine

Dear ladies,

I understand that we have to do it all over again.

I am writting to you as I am a resident of the Academy located in Glengall Road

I am giving you a review on William Hill betting shop.

very residential area. I very often see these people wandering around, drunk on the pavement, swearing and irunating. This shop attracts dreadfull clients especially as the 2sd door gives access to Glengall Road, a

The pile of rubbish they leave as well the smell and sight of urine and vomite is not acceptable I always have to walk on the road to avoid the mass of people located by the 2sd door.

heard of a kniffing incident few months ago. I sometimes dont feel safe as they would come to talk with their mates with their dogs and I have

the opening of another shop, the probleme would be the same as they are used to stick around community and avoid these type of "clients" to keep coming back there as I fear that maybe with It would be great to have this "shop" closed down and have something more usefull the the local that corner of the street.....

Best regards,

Academy Court, L London NW6 7FB

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-3 JUL 2012

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294 Jun 2012

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From:

Sent:

21 January 2013 15:54

To:

Lendore, Estelle; rjt@goschalks.co.uk

Cc:

Gazmend Turjak; 🗐

Subject:

goschalks william hill letter

Attachments:

goschalks William Hill .doc; ATT00001..txt

Dear Estelle Lendore

Please note that local people are still very much objecting to the William Hill Licence. The objection to the William Hill Licence (Glengal Road branch) by 200 members of the local community I still stands. Sadly for all after instalment of cctv and changes to the shop front the anti social behaviour continues. The ASB is fuelled by the nature of the business, low to none staffing levels regarding security—which William—Hill refuse to address. This ongoing and longstanding (years) problem cannot be addressed by physical change to the shop or exterior features of moving doors.

We therfore strongly object to the renewal of the William Hill licence on Glengal.

This page is intentionally left blank

Petition Letter

Re: William Hill 141-143 Kilburn High Road Glengall Road-Loiterers, Licence Renewal Objection/Supporting Petition.

I would like to submit the enclosed petition in support of my objection to the Renewal of the licence for William Hill at the above address.

I am the Proprietor of G2 Haircutters of 2 Glengall Road.

I am writing to you as a local businessman and at the suggestion of other businesses and other residents of Glengall Road and: * Kilburn Police * Councillor Mary Arnold * BEST Residents Association with a view to asking for Review of the Licence for William Hill at the above address.

These business and residents have all signed the petition.

I have operated a barber/hairdressing business from these premises for the past five years. Unfortunately for me it is next to a branch of William Hill on Kilburn Highroad/Corner of Glengall Road.

Over the past five years there have been many incidents with the "customers" of William Hill

- · Abusing and Threatening me and my staff
- · Loitering near or in front of my premises
- · Using the road outside my and other premises as a toilet (urniating and and creating a potential Health hazard)
- · Using the street outside my premises as an unofficial drinking and social club
- · Behaving in an antisocial manner
- · Threatening current and potential customers to mine and other businesses

Frankly it is becoming impossible to carry on my business because of these problems. For example over the past few weeks I have had to call the police on many, many times a week to deal with these incidents. The police will have all of this on record. Of course, I'm not implying that all of William Hill's customers behave like this, but it seems that the premises attracts a lot of these people.

I have no issues with people gathering peacefully in the streets but have a strong objection to my current and potential customers, many of them elderly and children, being interfered with by people who have no legitimate reason for being near my premises.

In addition its impact on my business, I feel that the continued presence of William Hill in this location, is bad news for what is normally a friendly and public spirited neighbour hood. I would also like to state the "loiterers" have having a negative financial impact on other businesses on the street. These other businesses support me in writing this letter and contacting you on their behalf.

In summary we feel that the continued presence of William Hill on Kilburn High Road/Glengall Road is attracting these loiterers and street drinkers who are making it impossible for the rest of us to continue to run our businesses, which employ Brent Residents.

Having a "gang" disporting themselves, urinating, drinking, fighting creating rubbish, intimidating passers by and generally causing a nuisance cannot be good for our businesses and for this area.

One particular aspect of the grievance is that William Hill, even though the business address is listed as Kilburn High Road. has a double door which opens onto on Glengall Road and seems to serve as the main entrance.

Over the past few years the image of Kilburn has improved due to the work of the residents and the support and work of your colleagues in Brent Council. It is wrong to have this work undone by the sort of public nuisance outlined above.

In conclusion I would like to request a Review of the Licence for William Hill to carry on business at the address above. It is my understanding that the current licence is due for review at the end of July 2012.

As you can see from the petition my objection has wide spread support among the local community.

Yours sincerely

Page 26

<u>PETITION</u>



Market State Committee on the State of State of

Page 1 of 7

Francisco Contractor

Topic:

Request for Review of Licence

William Hill - 141 - 143 Kilburn High Road / Glengall Road Kilburn, NW6

We undersigned support Mr Gazmend Turjak in requesting a review of William Hills Licence at 141 - 143 Kilburn High Road NW6

Lead Petitioner:

Gazmend Turjak

Telephone: 07971872067 / 02076244171

Address: G2 Haircutters, 2 Glengall Road, NW6,75P

E-mail: g2haircutters@hotmail.co.uk

Gazmend Turjak

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Business Support Officer London Borough of Brent 347 – 359 High Road Wembley Middlesex HA9 6BZ

The use of Brent Council's e-mail system may be monitored and communications read in order to secure effective operation of the system and other lawful purposes.

The use of Brent Council's e-mail system may be monitored and communications read in order to secure effective operation of the system and other lawful purposes.

From: John Foley < johnfoley32@hotmail.com>

Sent: 21 January 2013 20:32

To: Lendore, Estelle

Cc: Josie Warshaw; Paul Schulte; Gazmend Turjak; Creasy, Barry

Subject: Re: William Hill, 141-143 Kilburn High Road [GOSS-

IMANAGE.FID2275002]/Gazmend Turjak

Attachments: Wm Hill - 141-143 Kilburn High Rd - ltr to Estelle Lendore

5.12.2012.doc

Hi Estelle

Re Gosschalks Letter 5.12.2013 – William Hill 141-143 Kilburn High Road.

Gazmend has asked me to give you his response to some of the statements in this letter.

Gazmend Turjak is completely shocked by the contents of this letter and he feels that his honest attempts to engage with William Hill to solve the ASB problem on Kilburn High Road/Glengall Road have been twisted to make it appear that he is potentially willing to withdraw his request for a Review of William Hills' licence and potentially support any application they make for a new one. This is not the case.

He feels that this letter is completely misleading and misrepresents his views and the whole community around the area affected by the premises in question. Gosschalks, as well as patronising all concerned, also make some wildly inaccurate assumptions.

So just to be clear:

1 Gazmend Turjak has no intention of withdrawing his request for a Review of William Hill's current licence at 141-143 Kilburn High Road and, has every intention of objecting to a new licence if one is requested. Gosschalk's clumsy approach to this whole situation has pretty much guaranteed this.

2 Residents Associations – BEST and BRAT are the residents association in the area and, they have no intention of withdrawing their support for a Review of William Hill's licence (BEST supported Gazmends' original application for a Review of the licence) and would be amazed if they didn't object to a new licence – especially when they hear that Gosschalks think that they may be supportive of William Hill!

I've copied Josie Warshaw (BEST) and Paul Schulte (BRAT) in on this email but I think Josie has already told you what her view and that of the BEST/BRAT residents are directly. By the way Josie and Paul aren't aware of any meetings that their residents associations have had with representatives of William Hill.

3 SNTMeetings

Gosschalks also mention the SNT meetings – Gazmend took part in these meetings because he wanted to be reasonable and do whatever he could to resolve the situation – now it seems that his attendance at the meetings has been misrepresented as support for William Hill. Gazmend attended the meetings in good faith and has engaged with representatives of William Hill and other parties to try and do something about the ASB problem which has blighted Glengall Road for years.

I don't think that he would have done so if he had realised that they were going to be interpreted by Gosschalks as a "window dressing" exercise for William Hill and their attempts to prevent a Review of their licence. I've copied in Barry Creasy, who does an exemplary job in chairing the SNT groups, as he may have some views about this.

4 William Hill have made some changes but it is still the view of Gazmend and the local residents that many of the original grounds for requesting a Review of the licence remain.

Again, Gazmend would appreciate it if you could you get back to us with the some dates for a hearing. — The best thing is that this issue should be resolved by the relevant Authorities, who are supposed to take into account the views of local businesses and residents and interested parties and not be swayed by spin from William Hill's solicitors.

We've been asking for this for more than a year now!

Can you please forward this email to the relevant people in your department.

John Foley (on Behalf of Mr Gazmend Turjak)

TERRITORIAL POLICING

The Licensing Officer
Health Safety and Licensing
London Borough of Brent
PO Box 411
Brent House
349/357 High Road
Wembley
HA9 6EP

QK - Brent Borough QD - Licensing Department

Wembley Police Station 603 Harrow Road Wembley HA0 2HH Telephone: 020 8733 3206 Facsimile: 020 8733 3101 Email:nicola.mcdonald@met.p olice.uk www.met.police.uk Your ref:

Our ref: 01QK/28712/Gam 22nd June 2012

Dear Sir/Madam

Police Representation to the Premises Licence Review Application for William Hill' 141-143 Kilburn High Road, NW6 7HT.

I certify that I have considered the application shown above and I wish to make representations that the likely effect of is detrimental to the Gambling Act 2005 licensing objectives for the reasons indicated below.

Officer:

Nicola McDonald,

Licensing Constable 157QK

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Gambling Act 2005.

The area around this betting shop is plagued with anit-social behaviour from individuals that frequent the betting shop. William Hill 141-143 Kilburn High Road has a history of crime and low level continuous anti-social behaviour. This shop appears to be a magnet for known unsavoury characters that appear not to congregate in other betting shops along Kilburn High Road. It is Police opinion that the staff in this shop find themselves intimidated by these individuals and though supported by their employers find it difficult to deal with them on a day to day basis.

The work to date between William Hill and the Metropolitan Police does not appear to have improved the situation. William Hill could do much more to deter these individuals from feeling their behaviour is acceptable, and improve the situation;

whether that is by stronger management, security industry authorised door supervisors, improved visibility in to the shop, or a magnetic locking lobbied door entrance.

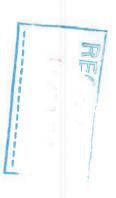
Crime statistics relating to this shop and corroborating statements from the local Safer Neighbourhood Team officers will be furnished to all parties prior to a hearing.

I am currently attempting to facilitate a meeting between all parties.

Yours sincerely

Nicola McDonald 157QK Licensing Constable Brent Police





Middlesex Wembley 347-359 High Road London Borough of Brent

HA9 6BZ

Your ref: Estelle Lendore

Our ref:

RJT/LHK/97100-689-7

Date: 30th March 2012

Direct Fax: E-Mail: 0870 600 5958 rjt@gosschalks.co.uk

Dear Madam

re: William Hill, 141-143 Kilburn High Road Application for review

CEIVE 02 APR 2012

this application is likely to be listed before the licensing committee sitting in May. We write further to your recent email correspondence with Richard Taylor at this office and thank for forwarding copies of the representations received. We also thank you for confirming that

convenient to him. you could liaise with us with regard to the hearing date in order that we may ensure the date fixed is interests at the hearing. Mr Kolvin's availability is limited and we would be grateful therefore, if William Hill Organization Limited has instructed Philip Kolvin QC to represent the company's

In the meantime, we respectfully submit that the application for review is defective

licensing authority by ..." relevant date as the period during which representations about the application may be made to the to regulation 4(3) the notice "must in particular specify the period of 28 days starting on the the premises licence. That notice is prescribed within schedule 2 to those regulations and according regulation 4 that a person making a review application must give a notice to the person who holds The Gambling Act 2005 (Premises Licences)(Review)Regulations 2007 (as amended) require at

consecutive days beginning on 10/02/201..." of the notice received by our client on 14th February. The notice is defective as the applicant for review indicates that representations about the review may be made "during the period of 28 The applicant for review forwarded a notice in the prescribed form to our client. We attach a copy

The applicant for review then also fails to insert a date being the last date for representations.

Queens Gardens, Hull, HU1 3DZ T 01482 324252

E info@gosschalks.co.uk

DX 11902 - Hull

W www.gosschalks.co.uk

Partners Singin Lunt, Bruce Raper, Ian Lanch, Richard Llewellyn, Neil Johnson, Clare Johnson, Roy Taylor, Robert Thomson, Jonathan Beharrell, Nigel Beckwith, Zoé Carmichael, Nicholas Dean, Mark Teal Stephen Walker, Andrew Mallory, Robert Hastie, Richard Taylor, Andrew Johnson, Jonathan Peet, James Phinn, Justin Graves, Matthew Fletcher, Andrew Tarbut, Ted Flanagan, Kate Groves, Craig Beetham, Stephen Dillon, Ashlie Prescott, Chris Groves, Paul Plaxion, Nicola Barrass, James Houston, Victoria Quinn, Andrew Bell, Charlotte Chilcott, Caroline Neadley

Associate - Julia Williams

Parmership Secretary - Martin Haldenby

defective. As this is prescribed information which, according to the regulations must be given, the notice is

Furthermore, we respectfully submit that the licensing authority has complied with regulation 5. We are unaware as to whether or not the licensing authority has complied with paragraph 5(1)(a) by publishing notice of the application either in a local newspaper or on the application relates where it can be conveniently read by members of the public. That notice must be displayed for a period of no less than 28 days. requires that a notice is displayed as near as reasonably practicable to the premises to which the website but we are aware that regulation 5(1)(b) has not been complied with. This regulation

instructed that no notices have been displayed. Our clients have been checking for notices since the review application was received and we are

forward to receiving details of what steps are proposed to remedy these breaches In all of the circumstances, we respectfully submit that the application is defective. We look

We look forward to hearing from you.

Yours faithfully

(osschalle

GOSSCHALKS

Cc Horatio Chance, London Borough of Brent Solicitor,
Brent Council
Health Safety & Licensing
Brent House
349 - 357 High Road







Horatio Chance, London Borough of Brent Brent Council

Health Safety and Licensing

349-357 High Road Wembley HA9 6BZ

Brent House

Our ref: RJT/LHK

Your ref:

E-Mail:

Date:

AS PER ATTACHED

Direct Fax: rjt@gosschalks.co.uk 0870 600 5958

Dear Sir/Madam

WITH COMPLIMENTS

Please see attached letter for your information

Yours faithfully

GOSSCHALKS

Queens Gardens, Hull, HU1 3DZ

T 01482 324252

F 0870 600 5984 E info@gasschalks.co.uk W www.gasschalks.co.uk DX 11902 - Hull

Partnets Simon Lunt, Bruce Raper, Ian Lanch, Richard Llewellyn, Neil Johnson, Clare Johnson, Roy Taylor, Robert Thomson, Jonathan Beharrell, Nigel Beckwith, Zoë Carmichael, Nicholas Dean, Mark Teal, Stephen Walker, Andrew Mallory, Robert Hastie, Richard Taylor, Andrew Johnson, Jonathan Peet, James Phinn, Justin Graves, Malthew Fletcher, Andrew Tarbutt, Ted Flanagan, Kale Groves, Craig Beetham, Stephen Dillon, Ashire Prescott, Chris Groves, Paul Plaxton, Nicola Barrass, James Houston, Victoria Quinn, Andrew Bell, Charlotte Chilcott, Caroline Neadley

Associate - Julia Williams

Parmership Secretary – Martin Haldenby



347 – 359 High Road London Borough of Brent Our ref: RJT/LHK/97100-689-7

Your ref: Estelle Lendore

30th March 2012

Date:

E-Mail:

HA9 6BZ Middlesex Wembley

Direct Fax: rjt@gosschalks.co.uk 0870 600 5958

Dear Madam

William Hill, 141-143 Kilburn High Road Application for review

this application is likely to be listed before the licensing committee sitting in May. you for forwarding copies of the representations received. We also thank you for confirming that We write further to your recent email correspondence with Richard Taylor at this office and thank

convenient to him. you could liaise with us with regard to the hearing date in order that we may ensure the date fixed is interests at the hearing. Mr Kolvin's availability is limited and we would be grateful therefore, if William Hill Organization Limited has instructed Philip Kolvin QC to represent the company's

In the meantime, we respectfully submit that the application for review is defective

licensing authority by ..." relevant date as the period during which representations about the application may be made to the the premises licence. That notice is prescribed within schedule 2 to those regulations and according regulation 4 that a person making a review application must give a notice to the person who holds The Gambling Act 2005 (Premises Licences)(Review)Regulations 2007 (as amended) require at regulation 4(3) the notice "must in particular specify the period of 28 days starting

of the notice received by our client on 14th consecutive days beginning on 10/02/201..." review indicates that representations about the review may be made "during the period of 28 The applicant for review forwarded a notice in the prescribed form to our client. We attach a copy February. The notice is defective as the applicant for

The applicant for review then also fails to insert a date being the last date for representations

Queens Gardens, Hull, HU1 3DZ 1 01482 324252 F 0870 600 5984 **E** info@gosschalks.co.uk W www.gosschalks.co.uk DX 11902 - Hull

Partners Simon Lunt, Bruce Raper, Ian Lanch, Richard Llewellyn, Neil Johnson, Clare Johnson, Roy Taylor, Robert Thomson, Jonathan Beharrell, Nigel Beckwith, Zoé Carmichael, Nicholas Dean, Mark Teal Stephen Walker, Andrew Mallory, Robert Hastie, Richard Taylor, Andrew Johnson, Jonathan Peet, James Phinn, Justin Graves, Malthew Fletcher, Andrew Tarbutt, Ted Flanagan, Kale Groves, Craig Beetham, Stephen Dillon, Ashlie Prescott, Chris Groves, Paul Plaxion, Nicola Barrass, James Houston, Victoria Quinn, Andrew Bell, Charlotte Chilcott, Caroline Neadley

ssociate - Julia Williams

Parmership Secretary – Martin Haldenby





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displayed for a period of no less than 28 days. application relates where it can be conveniently read by members of the public. That notice must be requires that a notice is displayed as near as reasonably practicable to the premises to which the website but we are aware that regulation 5(1)(b) has not been complied with. paragraph 5(1)(a) by publishing notice of the application either in a local newspaper or on the regulation 5. Furthermore, We are unaware as to whether or not the licensing authority has complied with we respectfully submit that the licensing authority has failed to comply with This regulation

instructed that no notices have been displayed. Our clients have been checking for notices since the review application was received and we are

In all of the circumstances, we respectfully submit that the application is defective. forward to receiving details of what steps are proposed to remedy these breaches. We look

We look forward to hearing from you.

Yours faithfully

Constalle

GOSSCHALKS

Cc Horatio Chance, London Borough of Brent Solicitor,
Brent Council
Health Safety & Licensing
Brent House
349 - 357 High Road



Lendore, Estelle

From: Sent: 15 June 2012 10:56 Richard Taylor < RJT@gosschalks.co.uk >

<u>7</u>0: Lendore, Estelle

Subject: 5 RE: William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002] Chance, Horatio

Dear Estelle

I write further to my emails below. I have now received, from my client, a further application for review submitted on behalf of Gazmend Turjak of G2 Haircutters, Glengall Road, London. This application for review is dated 30th May and gives a last date for objections of 6th July 2012.

I would be grateful if you could confirm the reasons for the submission of this application.

deficiencies with the earlier application for review I assume (but would be grateful if you could confirm) that this application has been submitted to address the

I look forward to receiving your reply

this second review application, that Philip Kolvin QC will be instructed to represent the company at a hearing and that I would be grateful if you would liaise with me before any hearing is listed as there are a number of professional witnesses that William Hill will wish to call to support their case. In the meantime, I would be grateful if you would accept this email as formal notice that I am acting for William Hill in

Finally, I look forward to receiving the details of the local people who objected to the original application in order that a residents meeting may be arranged so that in turn William Hill may hear direct the concerns of the local residents and thereafter work with those residents to address their concerns.

Kind regards

Richard

Richard Taylor | Partner | Licensing

Gosschalks, Queens Gardens, Kingston Upon Hull, HU1 3DZ

T: +44 (0)1482 324252 | F: +44 (0)870 600 5958 | M: +44(0)7949 132931 | www.gosschalks.co.uk

Click here to take our online client satisfaction survey: Link

From: Richard Taylor [mailto:RJT@gosschalks.co.uk]

Sent: 23 May 2012 11:23

To: 'estelle.lendore@brent.gov.uk'

Cc: 'horatio.chance@brent.gov.uk'
Subject: FW: William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002]

Dear Estelle

I write further to my email below. In order that William Hill may arrange a meeting with those who have concerns about issues in the area, I need the addresses of those who have lodged representations. The proposal is to arrange a meeting with those who have lodged representations in order that we may discuss matters with the residents and hope that we can play our part in addressing the problems in the area

I would be grateful if you could send those details as soon as possible in order that I may arrange this meeting

Finally, once again, I would be grateful if you could liaise with me before a date is fixed for this hearing. As you know, I have instructed Philip Kolvin QC to represent William Hills interests. We also have a number of professional

am anxious that this application is listed on a date that is convenient to all parties witnesses whose availability is limited. All of this evidence will be made available to the committee in advance but I

ever, I thank you for all of your help and assistance and look forward to hearing from you

Kind regards

Richard

Richard Taylor | Partner | Licensing

Gosschalks, Queens Gardens, Kingston Upon Hull, HU1 3DZ

T: +44 (0)1482 324252 | F: +44 (0)870 600 5958 | M: +44(0)7949 132931 | www.gosschalks.co.uk

Click here to take our online client satisfaction survey: Link

From: Richard Taylor [mailto:RJT@gosschalks.co.uk] Sent: 10 May 2012 11:54

To: 'estelle.lendore@brent.gov.uk'

Subject: William Hill, 141-143 Kilburn High Road [GOSS-IMANAGE.FID2275002]

Dear Estelle

comes before the committee. We plan to call a number of witnesses. In the circumstances, I would be grateful if you could liaise with me before a date is fixed for the hearing in order that I may ensure that all witnesses that William Hill wishes to call are available. These include professional witnesses and I am sure that you will appreciate that their I have recently had the benefit of a conference with Philip Kolvin QC who will represent the company when this matter availability is limited

William Hill wishes to work with the community to play its part in addressing issues in the area. To that end, it proposes to arrange a meeting with those who have lodged representations in order that it can hear, first hand, about this case contact the residents, arrange a meeting and determine whether a mutually acceptable position can be reached with representations without the address details removed. Once we have those details then we will be in a position to the problems in the area. To this end, I would be grateful if you could forward to me further copies of the

If you have any problems or queries then please do not hesitate to contact me

I look forward to hearing from you

Kind regards

Richard

Richard Taylor | Partner | Licensing

Gosschalks, Queens Gardens, Kingston Upon Hull, HU1 3DZ

T: +44 (0)1482 324252 | F: +44 (0)870 600 5958 | M: +44(0)7949 132931 | www.gosschalks.co.uk

Click here to take our online client satisfaction survey: Link

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Dear Sir/Madam

3rd September 2012

re: William Hill, 141-143 Kilburn High Road

premises licence at the above address. the London Borough of Brent that you have supported an application for review We act for William Hill Organization Limited. We understand from the Licensing Department at of our client's

William Hill Organization Limited is always anxious to work with the communities within which it operates and in order that it may understand your concerns about this, it has arranged an open meeting for all those who wish to participate in these review proceedings.

This letter is an invitation to that meeting.

The meeting will be held at:

Crown Moran Hotel, 142-152 Cricklewood Broadway, Cricklewood, London, NW2 3ED

will be present in order that they understand any concerns you may have. The meeting will start at 7pm and senior representatives from William Hill Organization Limited

delighted to meet with you. If you wish to attend then the senior representatives from William Hill Organization Limited will be

Yours faithfully

Cosschalle

GOSSCHALKS

Queens Gardens, Hull, HUI 3DZ © 01482 324252 © 0870 600 5984 © info@gasschalks.co.uk W www.gasschalks.co.uk 03 1 1 902 - Hull Parinews: Simon Lunt, Ian Lanch, Richard Liewellyn, Neil Johnson, Clare Juinson, Roy Faylor, Robert Thomson, Johnshan Beharrell, Fuge Beackwith, Zoë Cammichael, Nicholas Dean, Marit Teal, Stochen Walker, Robert Hauste, Richard Taylor, Andrew Johnson, Jonathan Peet, James Phinn, Justin Craives, Matthow Figither, Andrew Tarbutt, Ted Flanagan, Kale Grozes, Craig Beetham, Stephen Dillon, Ashile Proscott, Chris Grozes, Paul Plaxion, Nicola Barrass, James Houston, Victoria Quenn, Andrew Bell, Chandito Chrischt, Carokne Maddoy

Associate - Julia Williams, Matthew Hudson, Rechel Garton

Pannership Secretary - Martin Haldenby

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: 51213

Written on behalf of Best Residents Association. 18th September 2012

To whom it may concern.

Managing Community Risk. William Hill Ltd & Glengall Rd

Doc ID: BEST/2012/09/MCR_WilliamHillLtd

Dear Goschalks

application for review of the licence for the premise. demonstrated an interest in having a conversation with us following our supporting the We note William Hill Ltds failure to address the issues that have been raised and have only on going trouble we have had from William Hills business on our patch remains a deep concern. 2012. For an organisation that purports to be "always anxious to work with communities" the Many thanks for your letter written on behalf of William Hill Ltd dated the 3rd of September

have had with William Hill Ltd on our patch. client to use given the social problems associated with the betting and the on going trouble we Might we humbly request that the word anxious may not be the best word to ascribe to your

demonstrated this balance with the integrity and honesty with which we would hope. of legitimate businesses. Despite the words you are using, it's not yet clear to us that you have In our opinion, a balance needs to be made between the needs of the community and the needs

directly or through your solicitors to the concerns we have raised consequence of your business activities in our midst. We note your failure to respond either attend. You are inviting people to explain yet again the problems we We welcome the opportunity to meet, although it is horribly short notice to mobilise people to have faced as a

integrity in how you undertake your business dealings in communities such as ours. other communities, we would be very pleased to hear how you have successfully engaged with Given your anxiety to work with our community, when faced with similar circumstances in We trust you will have plenty of exemplars to demonstrate your commitment and

hear your position on what is an appropriate concentration of betting shops in any community. vulnerable people in this community. This I am sure you be aware of. We would be pleased to many betting shops in our vicinity. and how you feel about this situation in the area in which you live. In our opinion there are too We note there is a high concentration of betting activity in our area and there are many

appreciated to you a letter signed by a person rather than simply on behalf of Goschalks would also be way the words you are writing on their behalf might ring a little more true. By way of feedback a personal interest in engaging with the community rather than just through solicitors? That Might we kindly suggest that the senior representatives in William Hill evidence they are taking

We will endeavour to have people attend the meeting on the 19th

Kind Regards

Gazmend Turjak

CC members of Best
Cllr.benjamin.ogonro@brent.gov.uk
Cllr.mark.cummins@brent.gov.uk

No: GA016

Betting Premises Licence

This licence is issued under section 164 of the Gambling Act 2005 by

LONDON BOROUGH OF BRENT

Part 1 – Details of person to whom licence is issued

This premises licence is issued to:

William Hill Organisation Ltd

of the following address:

Greenside House, 50 Station Road, Wood Green, London, N22 7TP

who holds an operating licence which has been given the following operating number by the Gambling Commission: **004-002752-N-102413-001**

Part 2 – Details of the premises in respect of which the licence is issued

Facilities for gambling may be provided in accordance with this licence on the following premises:

William Hill, 141-143 Kilburn High Road, London, NW6 7HT

Part 3 – Premises Licence details

This licence came into effect on: 1 September, 2007

This licence is of unlimited duration.

The following conditions have been attached to the licence by the issuing authority under section 169(1)(a) of the Gambling Act 2005:

Condition attached to all premises

The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.

Condition attached to all premises

The layout of the premises shall be maintained in accordance with the plan.

Condition attached to all premises

The premises shall not be used for—

- (a) the sale of tickets in a private lottery or customer lottery, or
- (b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.

Betting Shop: Notice of Age Restriction

A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.

Betting Shop: Entrance to the premises

- (1) Access to the premises shall be from a street or from other premises with a betting premises licence.
- (2) Without prejudice to sub-paragraph (1), there shall be no means of direct access between the premises and other premises used for the retail sale of merchandise or services.

Betting Shop: Premises only betting facilities

Subject to anything permitted by virtue of the 2005 Act, or done in accordance with paragraphs 4, 5, 6 and 7 below, the premises shall not be used for any purpose other than for providing facilities for betting.

Betting Shop: Situation of ATM

Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to leave any gaming machine or betting machine in order to do so.

Betting Shop: Communication of Information

No apparatus for making information or other

material available in the form of sounds or visual images may be used on the premises, except for apparatus used for the following purposes—

- (a) communicating information about, or coverage of, sporting events, including—
- (i) information relating to betting on such an event; and
- (ii) any other matter or information, including an advertisement, which is incidental to such an event:
- (b) communicating information relating to betting on any event (including the result of the event) in connection with which betting transactions may be or have been effected on the premises.

Betting Shop: Publications for sale

No publications, other than racing periodicals or specialist betting publications, may be sold or offered for sale on the premises.

Betting Shop: No music, dancing etc on the premises

No music, dancing or other entertainment shall be provided or permitted on the premises, save for entertainment provided in accordance with paragraph 5.

Betting Shop: Prominent notice of no Alcohol

- (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.
- (2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.

Betting Shop: A notice setting out the terms of betting

A notice setting out the terms on which customers are invited to bet on the premises shall be displayed in a prominent place on the premises to which customers have unrestricted access.

Default condition: Betting Shops hours of closure

No facilities for gambling shall be provided on the premises between the hours of 10pm on one day and 7am on the next day.

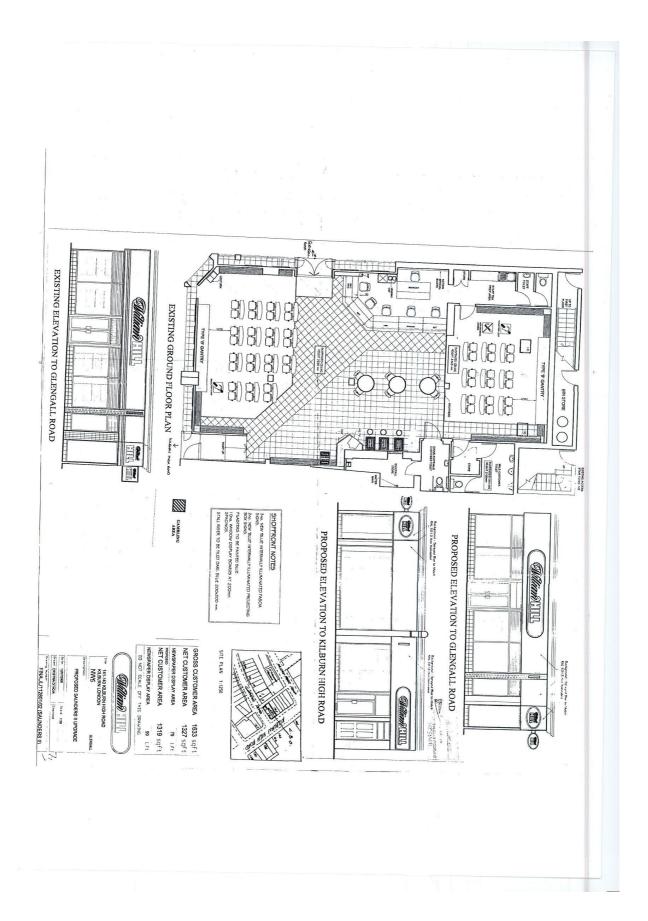
The following conditions, which would otherwise attach to the licence by virtue of regulations made under section 168 of the Gambling Act 2005, have been excluded by the issuing authority under section 169(1)(b) of that Act:

Not Applicable.

A scale plan is attached as an annex to this licence

Signed on behalf of the issuing licensing authority

Signed								
Director of Environment as	2	1	\sim	, ,	l+	, ,	r	۵





Gambling Act 2005

Application for a Betting Premises Licence

1. The Application

Name of Applicant:	William Hill Organization Ltd
Name & Address of Premises:	William Hill 141-143 Kilburn High Road, NW6 7HT
Applicants Agent:	N/A

The application is for a Betting Premises licence to allow the premises to operate as a betting office.

2. Background

William Hill is a national organisation and currently operate 28 similar betting offices throughout Brent.

4. Relevant Representations

Representations have been received from local residents

5. Interested Parties

None

6. Policy Considerations

None specific.

7. Associated Papers

- A. Copy of Application Form
- B. Copies of Representations
- C Premises plan
- D Location map



Friday 15th February 2013

The Licensing Authority
Brent Council
Safer Streets
Brent House
349-357 High Road
Wembley
Middlesex
HA9 6BZ

Dear Sir/Madam

Re: William Hill, 141/143 Kilburn High Road, Kilburn, London NW6 7HT

2007 for a betting (other) Premises Licence in respect of the above premises canning Team Gambling Act 2005 (Premises Licenses and Provisional Statements) Regulations please find enclosed an application made in accordance with schedule 5 of the Further to the correspondence you received from Gosschalks on 5th December 2012,

I also enclose: -

18 FEB 2013

- 1) 2 x Plan of the proposed premises
- 2) Cheque in respect of the fee payable
- Notice of application for a premises licence (Form A).

identified in your Policy Statement. A copy of form A is also being sent simultaneously to the responsible authorities

representations is 15th March 2013. remain in place for a period of no less Notice of Application is being placed on the premises as from today's date and will than 28 days. The closing date for

Kilburn Times newspaper on Thursday 21st February 2013. Arrangements have been made to publish the Notice of the Application in the Brent &

Would you please acknowledge receipt by e-mailing me at the address below.

bminihane@williamhill.co.uk. please do not hesitate to contact me by telephone on 07740 735475 or email If you have any queries or require clarification of any of the submitted information,

Yours faithfully

Brian Minihane • **Development Manager**

moo.liiemeillw

William Hill Organization Limited. Greenside House, 50 Station Road, Wood Green, Landon N.29 7TP Telephone: 020 3918 3600

Form and content of applications for a premises licence

PART 1

Form of application for a premises licence

If the answer is "yes", please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement): N/A a betting premises licence is already held for these premises	· 0 -
Do you hold a provisional statement in respect of the premises? Yes 🔲 No 🔲	
Betting (Track)	_
Bingo Adult gaming centre Family entertainment centre	
Regional casino 🔲 Large casino 🔲 Small casino 🔲	
Part 1 Type of premises licence applied for	
the application should be made on the relevant form for that type of premises or application.	T
 To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968, 	
 In respect of a vessel, or 	
Where the application is—	
If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.	5
PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST	
under the Gambling Act 2005 (standard form)	

	Part 2 – Applicant details	
	If you are an individual, please fill in section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.	
	Section A Individual applicant	
	1. Title: Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Dr ☐ Other (please specify)	
	2. Surname: Other name(s):	
+	[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence]	
	3. Applicant's address (home or business [delete as appropriate]):	
	Postcode:	
	4(a) The number of the applicant's operating licence (as set out in the operating licence):	
	4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:	
(5)	5. Tick the box if the application is being made by more than one person.	
770	[Where there are further applicants, the information required in questions 1 to 4 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]	
D (0	Section B Application on behalf of an organisation	
: თ	6. Name of applicant business or organisation: WILLIAM HILL ORGANIZATION LIMITED	
77	[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence.]	

nt's operating licence (as given in the nt's operating licence (as given in the nounce). I an operating licence but is in the the application was made: I is being made by more than one onts, the information required in quest attached to this form, and those singlicents. If none, give a description of the print of the prostcode: NW6 7HT Postcode:	8(a) The number of the applicant's operating I 004 – 002752 – N 8(b) If the applicant does not hold an operating for one, give the date on which the application for one, give the date on which the application is being made [Where there are further applicants, the informable included on additional sheets attached to the clearly marked "Details of further applicants".] Part 3 – Premises Details 10. Proposed trading name to be used at the publication): 141/143 KILBURN HIGH ROAD KILBURN LONDON Po 12. Telephone number at premises (if known):
VOCE GREEN	LONDON
VOOD GREEN	GREENSIDE HOUSE 50 STATION ROAD, WOOD GRE
stered or principal address:	7. The applicant's registered or principal address:

a condition restricting gambling to below using calendar dates:	16 If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates:
	Sun
	Sat
	Thurs
	Wed
	Tues
Details of any seasonal variation	Start Finish
e complete the table below to indicate able for use under the premises licence	15(b) If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence
יים אין שטומנוג סטוומנוטווס, וופ	answer to this question will be no.]
[delete as appropriate]	[delete as appropriate] [Where the relevant kind of premises licence is not subject to any default conditions the
de a default condition so that the uld otherwise be the case?	15(a) Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case? No
	Part 4 - Times of operation
se give the names of all the licensing artly located, other than the licensing	14(b) If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, other than the licensing authority to which this application is made.
licensing authority area? No [delete as appropriate]	14(a) Are the premises situated in more than one licensing authority area?
eparate access.	eparate access.
	The upper floors are in residential use with a second
ilburn High Dood	The premises are in the main retail area of Kilburn High Boad
s licence at this address.	William Hill currently trade a betting premises licence at this address
g, please describe the nature of the e block). The description should include floor(s) on which the premises are	13. If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should into the number of floors within the building and the floor(s) on which the premises are located.

Part 6 - Declarations and Checklist (Please tick)
I/ We confirm that, to the best of my/ our knowledge, the information contained in this application is true. I/ We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application. ☑
If We confirm that the applicant(s) have the right to occupy the premises. Checklist:
Payment of the appropriate fee has been made/is enclosed
 If we understand that if the above requirements are not complied with the application may be rejected
If we understand that it is now necessary to advertise the application and give the appropriate notice to the responsible authorities.
Part 7 – Signatures
21. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:
Signature: & Plinitare
Print Name: BRIAN MINIHANE
15 th February 2013 DEVELOPMENT MANAGER Date: Capacity:
22. For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:
Signature:
Print Name:
Date: Capacity:
[Where there are more than two applicants, please use an additional sheet clearly marked "Signature(s) of further applicant(s)". The sheet should include all the information requested in paragraphs 21 and 22.]
[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]

Part 8 -**Contact Details**

23(a) Please give the name of a person who can be contacted about the application:

BRIAN MINIHANE

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted:

07740 735475

24. Postal address for correspondence associated with this application: **DEVELOPMENT DEPARTMENT, WILLIAM HILL ORGANIZATION LIMITED,**

GREENSIDE HOUSE, 50 STATION ROAD, WOOD GREEN,

N22 7TP

Postcode:

LONDON

25. If you are happy for correspondence in relation to your application to be sent via email, please give the e-mail address to which you would like correspondence to be sent: bminihane@williamhill.co.uk

Brent Premises Licences held by William Hill

122-124 Craven Park Road, Harlesden, London, NW10 8QD

6/7 Neeld Parade, Wembley Hill Road, Wembley, HA9 6QU

6/8 Bank Buildings, High Street, Harlesden

284 Ealing Road, Wembley, HA0 4LL

536 Kingsbury Road, London NW9 9HH

412 Ealing Road, Alperton, Middx HAO 1JQ

4/6 Watford Road, Sudbury, Middx HAO 3HY

319 Kilburn High Road, London NW6 7JR

54/56 Chamberlayne Road, London NW10 3JH 251/253 Neasden Lane, London NW10 1QG

301/303 High Road, Willesden NW10 2JY

163 Cricklewood Broadway, London NW2 3HY

164/166 Church Road, London NW10 9NH

230 North Circular Road, London NW10 1QG

112/114 College Road, London NW10 5HD

574 High Road, Wembley, Middx HAO 4AG

8 Court Parade, East Lane, Wembley, Middlesex NW9 8LU

202 Ealing Road, Wembley, Middx HA0 4QG

272/274 Church Lane, Kingsbury NW9 8LU

233/235 Cricklewood Broadway, London NW2 3HP

5/6 Park Parade, Harlesden, London NW10 4JH 141/143 Kilburn High Road, London NW6 7HT

2/3 Heather Park Prd, Heather Park Drive, Wembley, Middx HAO 1SL

219/221 East Lane, North Wembley, Middx HA0 3EW

60/66 Station Road, Harlesden NW10 5PA

153/153c Harrow Road, Wembley, Middx HA9 6DN

51/55 High Road, Willesden NW10 2SU

787/789 Harrow Road, London, NW10 5PA



G2 Haircutters Glengall Road Kilburn

Licensing Manager Licensing Team Safer Streets Brent House 349-357 High Road Wembley HA9 6BZ

13/3/2013

RE William Hill, 141-143 Kilburn High Road NW6 7HT- Application for a Betting Licence. Objection

Dear Licensing Manager,

Under Section 161 of the Gambling Act 2005 I would like to state my objections to the Application by William Hill Organisation Limited for a Betting Licence at 141 -143 Kilburn High Road London NW6 7HT on the grounds that the premises and the gambling activities are a source of crime or disorder, and are associated with crime or disorder.

I would like to put it on the record that I have recently requested a Review of William Hill's current Betting Licence at these premises – we are still waiting for a hearing date for that request to be considered.

Background

I have operated a barber/hairdressing business from 2 Glengall Road NW6 7EP for the past 7 years.

Unfortunately for me it is next to a branch of William Hill on 141- 143 Kilburn High Road/Corner of Glengall Road.

Glengall Road has become a Crime and Anti Social behaviour hotspot during that time.

A subcommittee of the Local SNT Group was set up to specifically deal with these issues. I have attempted to address these issues at SNT Meetings with representatives of William Hill, The Police and other interested parties but my attendance at these was interpreted as supporting William Hill. On 5th Dec 2012 Gosschalk's (William Hill's Solicitors) wrote to the Licensing Team to say that they would be able to provide a letter from me in support of an Application from William Hill. I contacted the Licensing Team to tell them that was not the case. We have not had a meeting of the SNT Sub Committee since then!

The premises and the gambling activities are a source of crime or disorder and are associated with crime or disorder.

Over the past 7 years there have been many incidents with the "customers" of William Hill - among them:

- Many antisocial incidents with the "customers" of William Hill
- Crime and Disorder inside and outside William Hill
- Stabbings inside and outside William Hill
- Bottles being thrown inside and outside William Hill
- Assaults on Passers by
- Abusing and Threatening staff of local businesses making it difficult to recruit and retain staff
- Abusing and Threatening Local Residents and Passers by
- Persistent loitering near or in front of business premises during and after business hours - William Hill on141- 143 seems to be the only betting premises on Kilburn High Road where this happens
- Using the road and alley outside and next to my and other premises as a toilet (urinating, defecating and creating a potential Health hazard)
- Using the street outside my premises as an unofficial drinking and social club
- Drinking inside William Hill's Premises.
- Behaving in an antisocial manner
- Threatening current and potential customers to mine and other businesses
- Lack of Adequate Security at the Premises

Frankly it is becoming almost impossible to carry on my business because of these problems.

I firmly believe that these problems are due to a Lack of Responsible Management at William Hill and a complete disregard for the impact that their activities have on other businesses in the area. I find it astonishing that practically every shop on Kilburn High Road has a security guard but not William Hill. There doesn't' seem to be any provision for this in the plans submitted by William Hill.

Of course, I'm not implying that all of William Hill's customers behave in an Anti Social fashion but it seems that the premises attracts a lot of these people. I believe its because these customers think they can get away with this sort of behaviour.

I have no issues with people gathering peacefully in the streets but have a strong objection to my current and potential customers, many of them elderly and children, being interfered with by people who have no legitimate reason for being near my premises.

I do not believe that the new layout submitted by William Hill will do anything to solve this problem. In fact I think that it will make it worse.

The proposed New Front Door should not be on the corner – this will result in William Hill's customers congregating along Glengall Road, causing problems for the residents and people on Glengall Road.

As the weather gets warmer, this is going to be more and more of this and the local police cannot be expected to continually deploy scarce resources to deal with this.

I'm astonished to note that William Hill say that they have had input from the Police in the revised floor/shop plan. Perhaps the Police haven't realized that moving the doors will result in even more problems on Glengall Road.

In addition its impact on my business, I feel that the continued presence of William Hill in this location is bad news for what is normally a friendly and public-spirited area. I would also like to state the "loiterers" have having a negative financial impact on other businesses on the street. These other businesses support me in making this and previous representations.

In summary I feel that the continued presence of William Hill on 141-143 Kilburn High Road/Glengall Road is attracting these loiterers and street drinkers who are making it impossible for the rest of us to continue to run our businesses, which are used by and employ Brent Residents.

Having a "gang" disporting themselves, urinating, drinking, fighting creating rubbish, intimidating passers by and generally causing a nuisance cannot be good for our businesses and for this area.

Over the past few years the image of Kilburn has improved due to the work of the residents and the support and work of your colleagues in Brent Council. It is wrong to have this work undone by the sort of public nuisance outlined above.

There are plenty other places where people can bet on Kilburn High Road and, to the best of my knowledge are not sources of crime and disorder or anti social behaviour. Indeed, William Hill have two other shops on the High Road and they don't seem to have the problems associated with the 141-143 Kilburn High Road.

In conclusion I would like to put on record my objection to the granting of a licence to William Hill at 141 -143 Kilburn High Road on the grounds that the premises and the gambling activities are a source of crime or disorder, and, are associated with crime or disorder.

I would appreciate it if you would acknowledge receipt of this letter. I will also email you a copy.

WILLIAM HILL KILBURN HIGH ROAD - RENEWAL OF LICENCE.

I am writing to the Licensing Panel to offer a true and honest view with regards to the <u>problematic area</u> surrounding the William Hill shop. The objections raised against William Hill are not a totally true, fair or honest description on the problems faced by the <u>area as a whole</u>.

For a fair decision to be made by the Licensing Panel, I will try to give an over view of the problems encountered in this location, to enable the Panel who may not know the area, to be aware of the full facts.

The area is a HOT SPOT for various problems and this area includes 4 roads making up the block:

- 1) Glengall Road, 2) Glengall Passage (which runs from Glengall Road to Priory Park Road, at the back of the William Hill Shop and other shops), 3) Priory Park Road and 4) Kilburn High Road.
- 1) Glengall Road there are 2 shops who sell single can drinks to the Alcoholics, which causes them to loiter around the street corner and Glengall Passage. The shops sell this alcohol at all times of the day. This does not help the situation with anti-social behaviour. They then use Glengall Passage for defecation / urination. Once intoxicated, they then harass passerby's' by begging or just being a nuisance and often they have fights amongst them selves.
- 2) Glengall Passage the drinkers and drug dealers hang around this junction as they have a clear view of Glengall Road/Kilburn High Road/ Priory Park Road. If they see any police or PCSO's they then have their escape routes. It is also used for defecation / urination / drug dealing and prostitution.
- 3) Priory Park Road there is a hostel with numerous rooms let out and the occupants are on benefit or low incomes. There is a high presence of drug dealing and prostitution from these premises being carried out in Glengall Passage. Evidence is littered in the passage by condoms, needles and other merchandise.
- 4) Kilburn High Road the drug dealers and pick pockets hang around by the bus stop and use the BT phone booths to drop off/pick up deals. The bus stop and the BT phone booths cause a bottle neck on the foot path which allows ASB to take place under cover away from cameras.
 There is also a shop, One Stop, on Kilburn High Road, which also sells alcohol, this also adds to the ASB problem. They then hang around this shop entrance blocking the pavement by the bus stop. The other shop keepers are harassed by these individuals also.

When William Hill had a public meeting with residents, they took on board what was highlighted as the problems surrounding their shop and has tried to address them.

In the past William Hill did not engage with the residents so this has led to them taking action. Although not ALL their fault, William Hill did makes some interim changes, such as :

- i) paid for street signs/furniture removed, stopped being used as lean-to's/seats, deterring loitering,
- ii) CCTV cameras put up outside the shop- not liked by ASB perpetrators as data clear and helpful to the Police, evidence is captured which enables prosecution. Previously this was hard for police to press charges as there was no physical evidence only complaints by residents, now there is visual evidence.
- iii) accepting new layout needed for shop frontage to be altered / clearer for passersby's to see in and staff to see out of shop.

The shop's location on the corner has made this problem being laid at William Hill's door. This I feel is not totally accurate as I believe that it is just the location of the shop which is being highlighted as the cause, when in fact any shop, be it a shoe shop or a card shop, that was on this corner would also be blamed. It is just a problematic area as a whole.

The area needs the problems to be addressed as a combined resolution by ALL parties; residents, shops, police, council and licensing bodies to work together. By just getting rid of William Hill does not resolve these problems.

The view of the majority of people, when the above is explained, it that it is better to work with the known commercial occupant, William Hill, to achieve lasting resolutions, to build bridges with the community, and implement the above listed solutions. Another occupant would argue that the shop is their remit and what happens outside, is "not their problem". This would be detrimental to the Community and the fall-out could increase further problems.

No: GA016

Betting Premises Licence

This licence is issued under section 164 of the Gambling Act 2005 by

LONDON BOROUGH OF BRENT

Part 1 – Details of person to whom licence is issued

This premises licence is issued to:

William Hill Organisation Ltd

of the following address:

Greenside House, 50 Station Road, Wood Green, London, N22 7TP

who holds an operating licence which has been given the following operating number by the Gambling Commission: **004-002752-N-102413-001**

Part 2 – Details of the premises in respect of which the licence is issued

Facilities for gambling may be provided in accordance with this licence on the following premises:

William Hill, 141-143 Kilburn High Road, London, NW6 7HT

Part 3 – Premises Licence details

This licence came into effect on: 1 September, 2007

This licence is of unlimited duration.

The following conditions have been attached to the licence by the issuing authority under section 169(1)(a) of the Gambling Act 2005:

Condition attached to all premises

The summary of the terms and conditions of the premises licence issued under section 164(1)(c) of the 2005 Act shall be displayed in a prominent place within the premises.

Condition attached to all premises

The layout of the premises shall be maintained in accordance with the plan.

Condition attached to all premises

The premises shall not be used for—

- (a) the sale of tickets in a private lottery or customer lottery, or
- (b) the sale of tickets in any other lottery in respect of which the sale of tickets on the premises is otherwise prohibited.

Betting Shop: Notice of Age Restriction

A notice stating that no person under the age of 18 years is permitted to enter the premises shall be displayed in a prominent place at every entrance to the premises.

Betting Shop: Entrance to the premises

- (1) Access to the premises shall be from a street or from other premises with a betting premises licence.
- (2) Without prejudice to sub-paragraph (1), there shall be no means of direct access between the premises and other premises used for the retail sale of merchandise or services.

Betting Shop: Premises only betting facilities

Subject to anything permitted by virtue of the 2005 Act, or done in accordance with paragraphs 4, 5, 6 and 7 below, the premises shall not be used for any purpose other than for providing facilities for betting.

Betting Shop: Situation of ATM

Any ATM made available for use on the premises shall be located in a place that requires any customer who wishes to use it to leave any gaming machine or betting machine in order to do so.

Betting Shop: Communication of Information

No apparatus for making information or other

material available in the form of sounds or visual images may be used on the premises, except for apparatus used for the following purposes—

- (a) communicating information about, or coverage of, sporting events, including—
- (i) information relating to betting on such an event; and
- (ii) any other matter or information, including an advertisement, which is incidental to such an event:
- (b) communicating information relating to betting on any event (including the result of the event) in connection with which betting transactions may be or have been effected on the premises.

Betting Shop: Publications for sale

No publications, other than racing periodicals or specialist betting publications, may be sold or offered for sale on the premises.

Betting Shop: No music, dancing etc on the premises

No music, dancing or other entertainment shall be provided or permitted on the premises, save for entertainment provided in accordance with paragraph 5.

Betting Shop: Prominent notice of no Alcohol

- (1) No alcohol shall be permitted to be consumed on the premises at any time during which facilities for gambling are being provided on the premises.
- (2) A notice stating the condition in sub-paragraph (1) shall be displayed in a prominent place at every entrance to the premises.

Betting Shop: A notice setting out the terms of betting

A notice setting out the terms on which customers are invited to bet on the premises shall be displayed in a prominent place on the premises to which customers have unrestricted access.

Default condition: Betting Shops hours of closure

No facilities for gambling shall be provided on the premises between the hours of 10pm on one day and 7am on the next day.

The following conditions, which would otherwise attach to the licence by virtue of regulations made under section 168 of the Gambling Act 2005, have been excluded by the issuing authority under section 169(1)(b) of that Act:

Not Applicable.

A scale plan is attached as an annex to this licence

Signed on behalf of the issuing licensing authority

Signed								
Director of Environment as	2	1	\sim	, ,	l+	, ,	r	۵



